



BGE/NG/POME/018

**Natural gas
payment options
made easy**

bordgaisenergy.ie



There are so many easy ways to pay

Your natural gas bill will be issued to you every two months. Payment is due within 14 days of the bill date. As you will see, we provide a number of convenient options for paying your bill. Whichever payment option you choose, please make sure you have your bill to hand.



*Your name and address:

Please complete and sign this form, detach at the perforation, seal to form a confidential envelope and return to us.

Creditor identifier: IE43SDD300249

Please fill in using black ink, in BLOCK letters.

*IBAN:

*BIC:

Type of payment: Recurrent payment

* Date:

*Bank or Building Society account name:

*Signature 1:

Signature 2:

*By signing this mandate form, you authorise (A) Bord Gáis Energy to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instruction from Bord Gáis Energy. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited.

Note: Your rights regarding the above mandate are explained in a statement that you can obtain from your bank.

Please return to: Bord Gáis Energy, PO Box 10943, Dublin 2.

Direct Debit

Direct Debit is the easiest way to pay your bill with two Direct Debit options to choose from; Bill-Pay Direct Debit and Level Pay Direct Debit.

By using Bill-Pay Direct Debit you no longer have to worry about missing a payment date or letting your account slip into arrears. With our Level Pay Direct Debit option you can spread your payments evenly over the year making it easier to budget your account.

You can sign up to Direct Debit by phone, online or by filling out the attached form and returning it to us by Freepost.

Online

You can sign up to Direct Debit on our website. All you need to do is visit **www.bordgaisenergy.ie** and follow the links. By going online you can enjoy the convenience of managing your account or multiple accounts, from your office or home computer. This way you can view your balance and your latest transactions, pay your bill using your credit or debit card, submit a meter reading or book a boiler service whenever you choose.

If you don't have an online account you can use our Pay Now payment service on our web site **www.bordgaisenergy.ie/paynow**.

Telephone

By calling our automated phone-based bill enquiry service on **01 611 01 01**, you can pay your bill 24 hours a day, 7 days a week. When you use this payment service you can pay your bill using your credit or debit card and check your account balance and your latest transactions.

Cash

You can pay your bill at any retail outlet where you see the PayPoint, Payzone or PostPoint signs or at any Post Office.



Post

Send your cheque, together with the completed bank giro credit transfer slip (found at the bottom of your bill), to **Bord Gáis Energy, PO Box 632, Kilrush, Co. Clare.**

Please do not send cash in the post.

bordgaisenergy.ie

Please allow five working days for your payments
to appear on your natural gas account.

Tel: 01 611 0101

Web: bordgaisenergy.ie



No stamp necessary if posted in the Republic of Ireland.
Postage will be paid by licensee.



Licence No. DN 7668

Bord Gáis Energy
PO Box 10943
Freepost
Dublin 2

